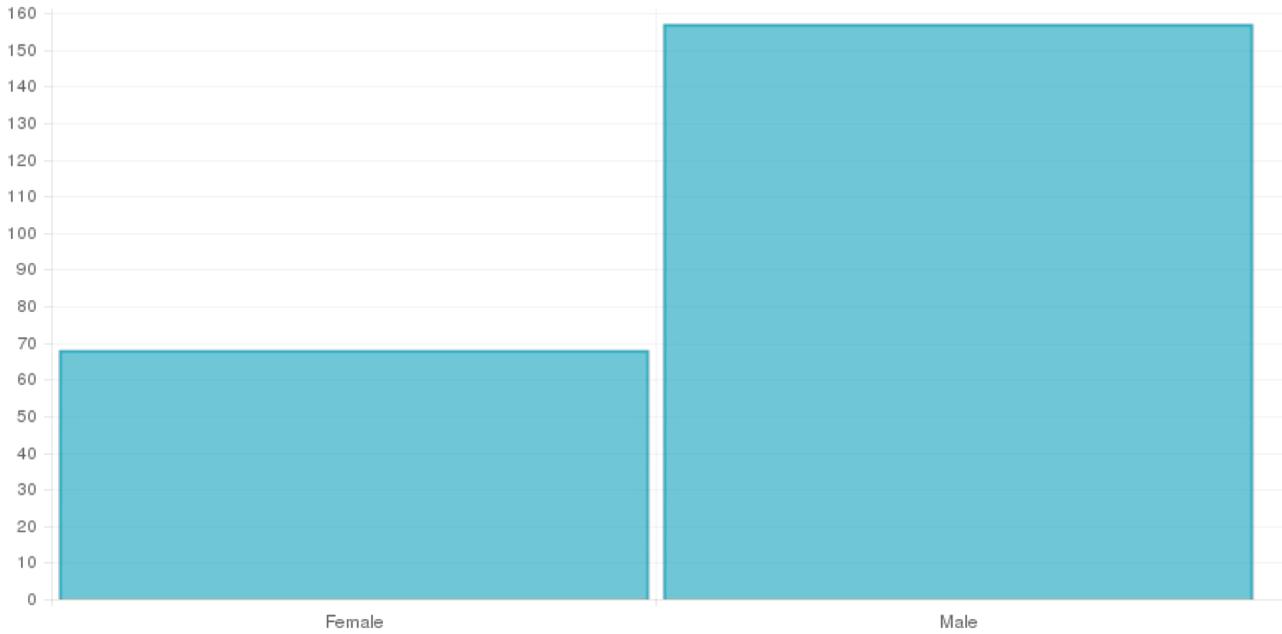


Quick Report

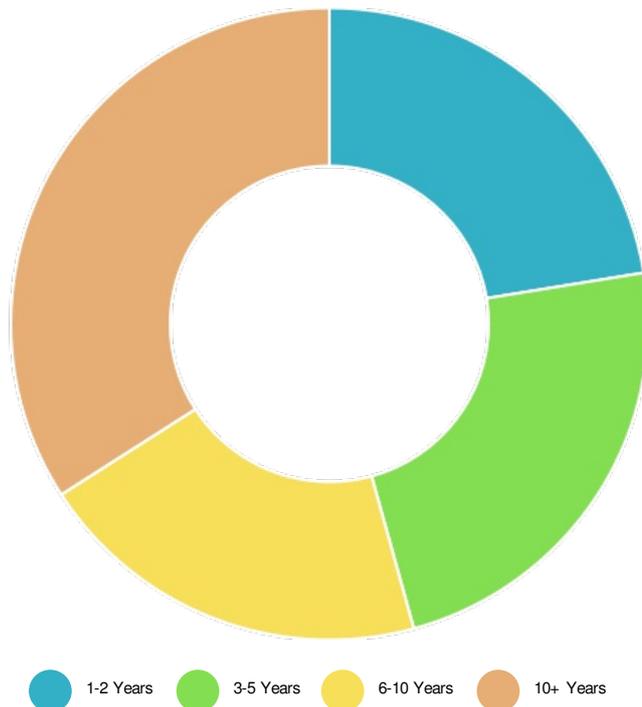
Gender

	Female	Male	Responses
All Data	68 (30%)	157 (70%)	223



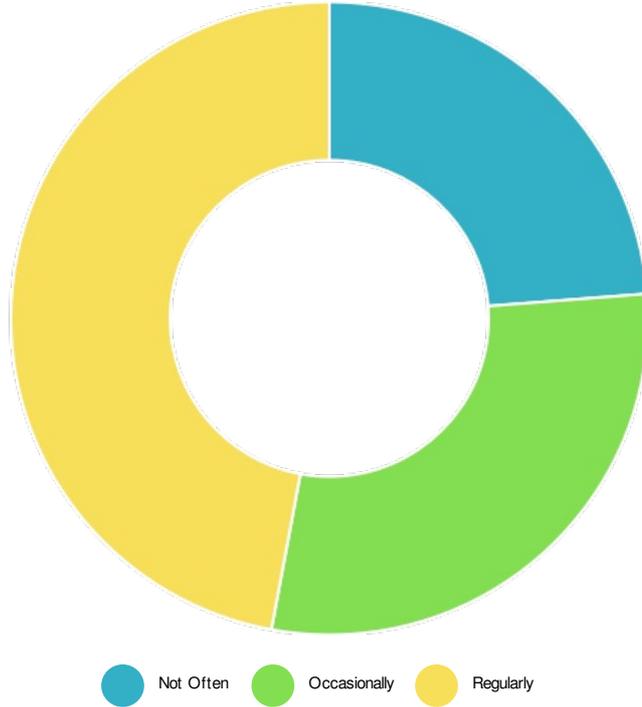
Year(s) As LBC Member

	1-2 Years	3-5 Years	6-10 Years	10+ Years	Standard Deviation	Responses
All Data	50 (22%)	52 (23%)	45 (20%)	76 (34%)	11.97	223



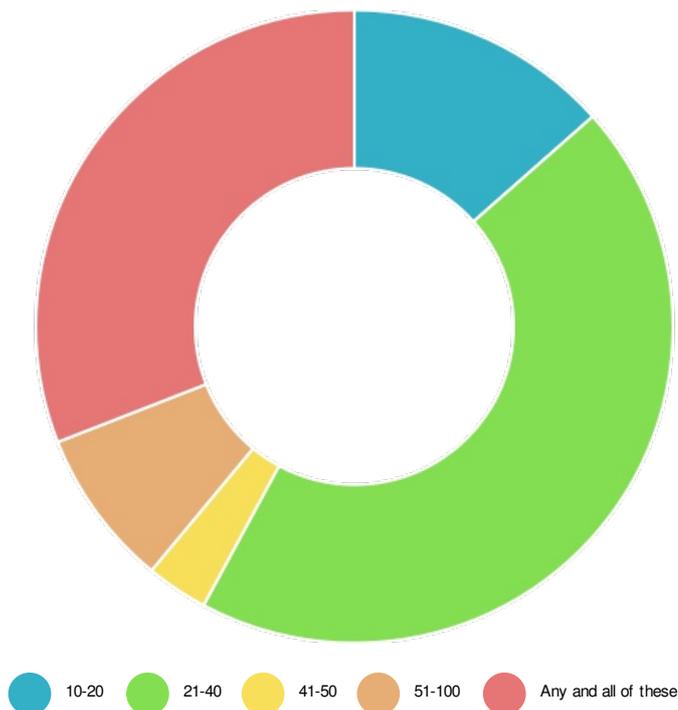
How often do you ride club rides?

	● Not Often	● Occasionally	● Regularly	Standard Deviation	Responses
All Data	53 (24%)	65 (29%)	105 (47%)	22.23	223



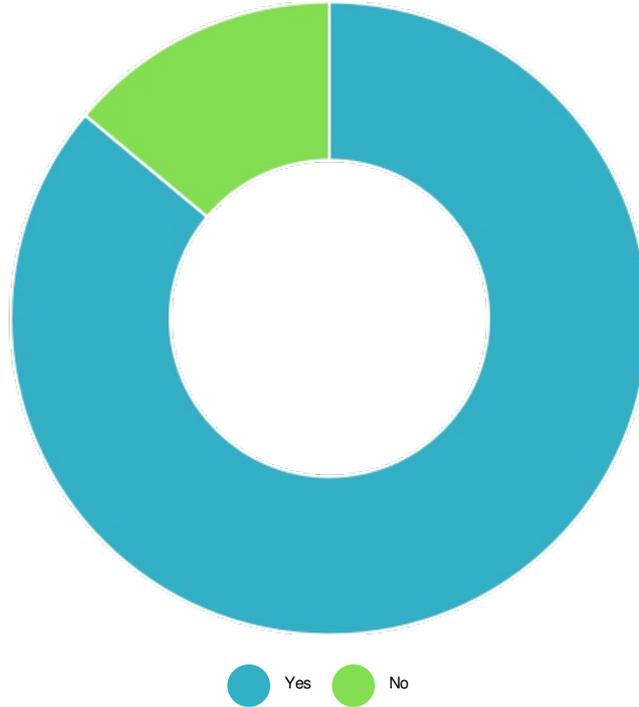
Range of Miles You Usually Ride

	● 10-20	● 21-40	● 41-50	● 51-100	● Any and all of these	Standard Deviation	Responses
All Data	30 (13%)	99 (44%)	7 (3%)	18 (8%)	69 (31%)	34.32	223



Do you feel welcomed (for club rides and events) by the LBC & its members?

	Yes	No	Standard Deviation	Responses
All Data	192 (86%)	31 (14%)	80.5	223



Are you generally satisfied with the variety and types of monthly club rides?

	Yes	No	Standard Deviation	Responses
All Data	159 (73%)	59 (27%)	50	218



If you answered No to number 2, please explain.

Text Responses

A regularly scheduled weekly ride would be great. I ended up starting my own weekly ride just to ensure I had companions to ride with!

need 60 mile rides

Insufficient variety of venues

Same routes

I really miss the Tuesday night Burdorf ride. I understand why it ended, but the day, time, and intensity worked really well for me.

I seldom do club rides anymore, especially Saturday mornings, because the rides are crap. No variety.

Don't typically hear when they are each month.

They have hills and I can't climb them.

I feel like the rides offered are too advanced for me. I don't ride because I'm intimidated. I don't want to be the slow person that everyone has to wait for.

Would like more afternoon rides on weekends

We need more 50-60 mile rides

Ride Captains do NOT stay with you -riders are unsafe in large groups

There are groups that ride together all the time and are happy with that. They feel no responsibility (and I would agree they have no responsibility) to welcome a new rider. I generally expect to ride alone with very little opportunity for conversation and that is the way it almost always turns out. I also have trouble because I tend to be a 'tweener. Faster than the slow folks my age (I'm 64) but not able to keep up for the whole ride with the faster groups. This results in me riding alone a lot even on well attended events.

Could use a little more diversity. Need some rides.

I really have trouble finding rides that work in to my schedule (work, family, kids' activities).

Too many urban rides...same old routes

3333

most rides are too fast for me to keep up

Used to have more weekend options throughout the day, now seem to only have morning starts

Moving/changing the Tuesday night ride and the Sunday 2PM had a big negative impact for me.

There needs to be more variety in locations, times, days, and difficulty

Not enough beginner rides

I would like to hear more about beginner rides that are geared towards people who are building up to longer rides.

Would like more 1-2 level rides

I am satisfied

Would like to see more beginner rides (1-2)

Don't know when rides are

more variety!

Need more variety of rides

Club rides generally use routes with too many traffic lights

Same rides same day same time start at same place. Not enough new rides to choose from. Mostly all the same.

Same old stuff. Boring.

Sometimes feels cliquish

It seems many of our rides use similar courses but we all have an opportunity to captain rides so I can't complain.

There seems to be a problem with this question. I have not taken a bike handling class as answered in #4, but the survey forced me to answer #5 about whether it made me a better rider. I picked "not sure" as there was no way to submit the survey without answering--but is not applicable.

Not enough shorter ride options in mornings or early afternoon

Don't really like going on Main St with all the stop lights.

I would like to see more rides offered after 5 pm. Sometimes it's difficult to get to a single ride location in the city with after work traffic.

More 50-60 mile rides on weekends

I wish there were some rides in bullitt county

Too many rides during day, little variety

There doesn't seem to be variety or any changes in rides.

I would like to see more metric centuries. This would be great prep for those doing OKHT.

More options and more new

Need rides for newer riders and slower riders

I need rides geared to the beginner level as I get in shape for the season.

However I would like to see rides that combine 60/30/15. I am working with several others to make this happen

Too many urban rides and the urban rides that are on schedule have gotten pretty stale.

Always seems to be the same rides and routes

Generally too long, but mostly emphasis seems to be on speed rather than enjoyment

Same rides over and over again...

Very clique'ish

Rides are repeated over and over. Nothing new

Would enjoy seeing more ~ 60mi rides on the schedule. TMD is great! But for folks who don't have the time or legs to do centuries a medium distance option would be welcome.

I loved the old Heine Bros Sunday ride. It's now a challenging ride out in Middletown. The Tues. night ride has also changed. This month there's only one Tues. night ride. The club needs a greater variety of rides in the evenings and on the weekend afternoons.

Evening rides are too experienced meaning I'm not sure I can keep up

same rides over and over

Too many of the same rides on same days at same times

not much leaves from east louisville or oldham county

See #1

need more out of the city 60 mile rides

Rides longer than 25-30 are needed

Cancellation of Heine Bros. Sunday ride due to 'racing' mentality and lack of observing traffic rules. This was the only ride cancelled although every ride has the same complaints.

Many "staple" rides. Looks like April has a number of new rides

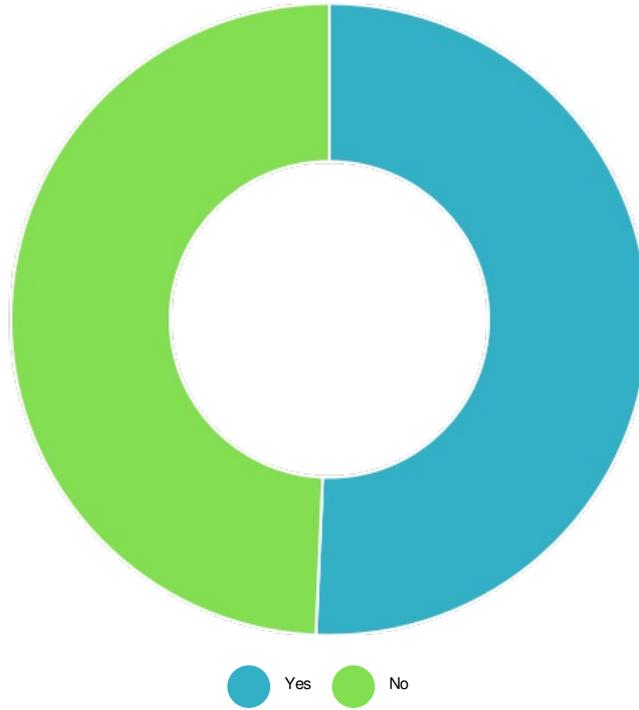
Would like more mid level 50 to 60 mi rides

Comment on # 2. After being away from club for a number of years. Maybe one person spoke to me

New routes are nice, however this is on each member and not specifically the club.
very little variety. so many same time, same channel, same ole in town rides.
more 50 to 80 milers needed

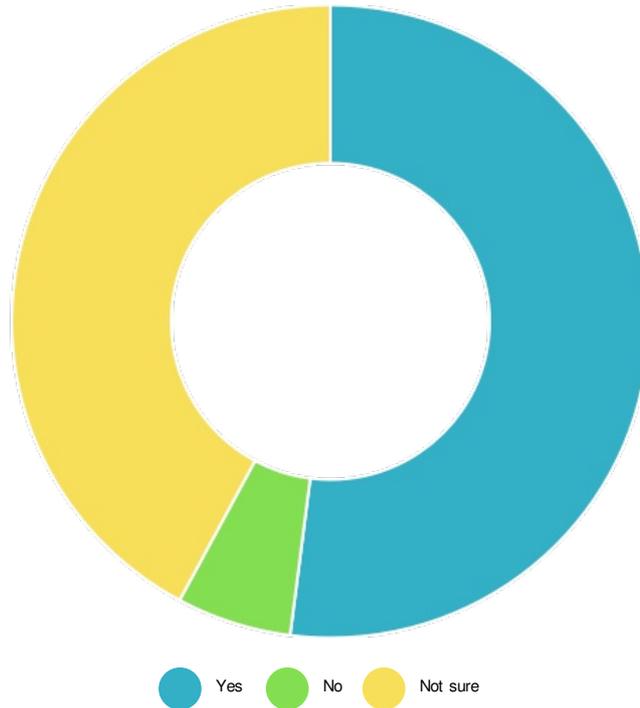
Have you attended any of the LBC sponsored bike handling/education classes?

	● Yes	● No	Standard Deviation	Responses
All Data	113 (51%)	110 (49%)	1.5	223



If you answered yes to number 3, did the classes help you become a better overall rider?

	● Yes	● No	● Not sure	Standard Deviation	Responses
All Data	116 (52%)	13 (6%)	94 (42%)	44.29	223



What 1 or 2 suggestions do you have that may help the LBC grow and sustain its membership?

Text Responses

I signed up for a membership as soon as I moved to Louisville but couldn't successfully navigate the ride board, find rides to join outside of standard working hours (9-5 M-F), or figure out how to meet anyone. I came from a bike team in St Louis with a regularly scheduled, weekly ride with after-dinner option, Tuesdays 5pm. We did longer training rides on Saturdays with a lunch option after. The regularly + food seemed to create a multi-generational family that rides together. In fact, they went as far as coming to Louisville just to ride with me because I couldn't find folks to ride with. Wishing LBC could be my new bike family.

new routes

look for younger members ,what do younger riders feel is important

Offer rides for various skill sets.

Na

No options for junior riders. And new riders are frequently put off by existing, more experienced members. Need to raise the acceptance level for new riders.

Greater focus on shorter, beginner rides

Add some new rides, new starting points, ensure ride captains are consistent in training and approach, enforce "no drop" policy on rides that target newer riders.

New member. Signed up for bike safety class. Just got bikes last week. Plan to do some beginner rides soon.

1)Keep Murphy happy.

2)Recruit more captains among the retirees, and get some of those who have captained in the past to start captaining again.

I think everything is well done. I love how the group is attentive to newer or slower riders.

Keep up great work!

NA

E-mails to new members about things going on, not just group e-mails. Somebody reaching out to just new members. I never went on any rides, but members I have met on the Tour de Lou are always super friendly and helpful!

Don't know.

Re-establish the regular monthly newsletter to keep members informed and interested in club activities.

Follow up with new graduates of the Bike Handling Classes to get them excited about and active with the Club.

Dont know since im new to the club but maybe as part of the Derby parade we could sctually have members ride in the parade and hand out flyers along the roure with class dates as well as upcoming rides. Just a thought.

Have more variety in the rides-different start time, different route.

Refresher class.

Being more open, inviting, courteous and friendly to other cyclists, members and non members.

Better use of all aspects of social media, update website at least bi weekly. Not everyone uses Facebook as their primary social media platform.

I have no suggestions.

Go back to the days when we had 30 and 60 mile offerings on Saturdays, starting from a variety of places.

Have organized rides outside the city streets for a sense of safety and ease of riding. (I don't feel comfortable riding around Louisville streets as drivers aren't respectful of bikers).

Rides 5-10 miles

Rides that do not include hills or steep inclines

More support for intermediate riders. Is it really a "club ride" if people get left behind to find their own way back.

I'd like to see more rides offered that are geared specifically to beginners, or just riders that are not fast or good on hills. I just think that folks like me are intimidated because we (I) don't feel good enough to participate.

Better communications

Not sure

Fghbv

For those of us who are not serious bikers a 10 or 15 mile ride on undemanding terrain at a leisurely pace is what we are looking for.

Bring back the Sunday afternoon ride and spinning

Na

A couple of the volunteers were not too tolerant of really slow riders who were just beginning. It was disheartening to hear them talk about the new riders

N/A

Impress on prospective members that you don't have to be fast to enjoy riding club rides.

Don't know only in group less than yr. I like what is offered very much.

None for now.

Although I am glad that the club tracks mileage for everyone I do believe that it increases the thought for new members that every ride is a completion. Maybe it is time to review mileage based awards?

e

Stop the milage war folks cheatmore social rides -so folks can get to know each other ---

N/a

Give everyone a chance whether on a hybrid or old road bike. I was that person and ended up buying a Cannondale bike which I love. People have to try before they buy.

If anyone is willing to do it, pair new riders with a volunteer who will ride along.

No opinion at this time. I have not been involved enough with the club to know what the club is doing

Ride captains should be able to add rides days or weeks before a ride if they are able to have one. The ride schedule closes very early and it is hard to make decisions in what rides you want to have not knowing our weather.

Keeping in touch.

More rides for beginners

Unsure

The club might attempt a few family involved type rides of short distances in the community

Parks that have bike lanes and encourage the children and parents to get out and ride together as a family. This could encourage people who have not considered the Louisville Bicycle Club as a viable organization for them to reconsider and join. As a family they will learn where they can ride safely, meet others with similar interests, and learn how to ride properly on the road. As people get over the fear of getting out they will expand to other rides and the kids will become life long riders.

I don't know

Maybe define the rides a little better - like - Tuesday - 25 mile ride averaging 17 mph, rolling hills terrain

A few new rides

The rides are great. Just make sure riders who aren't advanced feel welcome. Be aggressive with the City making us more bike friendly. Play a strong advocacy role.

Have a few more beginner rides for people just starting to ride.

More exposure to the general public.

It might be interesting to try a flexiblenschedule. Have some platform where a person can say: "hey, I'm available to ride Thursday at 10 for two hours- who can meet me?"

Develop promo program for schools/churches etc to recruit new and possibly younger riders. Ask members to recruit friends and family.

Sweep ALL rides. Beginners are often just left out there to fend for themselves. They might try one ride and never come back.

great job

create a truly slow & easy ride. everyone races - I'm tired of riding alone. I'm short & evidently really slow.

I have thought about creating my own slow & social ride that would include kids.

Educate people to be better callers of turns, holes, braking, stopping and other.

More weekend rides throughout the day vs just morning starts

Immediately change the OKHT back to the original format and weekend and never propose to have it on a national holiday weekend again where significantly more people are drinking alcohol and out on the roads.. Then issue a statement via email that you were just joking and that it was a bad April Fool's joke.

have a variety of ride choices, including beginner and family rides. Also regardless of the length, I think the RC should be available, friendly and should sweep the ride. If two options exist I feel the RC should try and recruit another rider to sweep the option he himself is not riding. E.g. "I'm John Doe, the RC for this ride. I'll be sweeping the 25 miler....could someone sweep the 15? ".

There has always been controversy over mileage. I suggest the club eliminate the recording of mileage. Award ride captains and other volunteers that support the club.

asddfa

The club needs to offer more variety for people who work. I'd like to see more afternoon weekend rides and more evening rides.

The club needs to also be more inclusive and social. Encourage ride captains to have gatherings after the rides like going to get pizza and beer or ice cream.

Do a better job at discouraging the racing on the club rides.

NA

Social media. It gets in everyone's home.

More beginner rides

Have more social activities with rides like the summer picnic and the Chili cook-off.

I would suggest increasing fees. That may sound ridiculous, but by doing that, you could pay "volunteers". By compensating those who help organize rides and ante up their time, it is more likely that people will be willing to chip in. I know getting people to help is a big problem at times. One detrimental incident was last year's OKHT ride when we had people standing in line at morning check-in with no way to get them on the road. We need to stem those kind of incidents that give the club bad press.

Offer more easy rides around the original Highlands please. The St Matthews rides can be hard to get to.

Bring back fruit to the fruit ride. Bring back the ice cream ride.

I may just not be plugged in, but integrating with meetup or facebook events or something that has better calendar and alerting/reminders so that I don't forget about rides. Yes, I should be better about this, but I've got too many calendars to look at. It's also likely this exists and I just don't know where it is. :-)

No suggestions. I think you're doing great.

Better communication.

Offer more rides on Saturdays and Sundays at later start times. Maybe stops at coffee shops or quirky eateries to grab a snack, for socializing?

Offer free stuff for members who bring in a certain number of members.

Offer group rides according to cadence ranges, as well as keep difficulty ratings.

Better visibility at community events.

Cater more to beginning riders (lower level group rides), offer reviews of repair shops and gear, have FAQs on website with answers to cycling questions

Better clarity on where ride locations are.

Cheaper membership

I try to get others interested in riding on a one-to-one basis. The handling/education class is how I learned about, and became a member of, the club. Maybe more marketing of this class would work.

Try to partner with LBS to provide a free year of membership with a bicycle purchase.

Encourage cycling for minorities and low income groups

I often intend to jump in on club rides, but just don't think about it. Maybe an occasional email reminder of upcoming rides

I'm a bit disappointed on some rides, because it is not a "group ride," but a sign and ride. I usually end up riding by myself. The reason you go to a group ride is to ride with people, not by yourself.

kinder to slower riders

Offer QUALITY TRAINING BASEED ON FACTS not on what any particular person feels is the correct way to operate a bicycle on the roadways.

Signs or some type of advertising of the club and its offerings at places where people ride. Ex: the Parklands, Farnsley Mormon, city parks.

More welcoming

Expand the Executive Board. For example include a Director and committee to pursue corporate sponsors. A Director in charge of Public Relations. Membership Director to attract more membership.

Board publishes exec and general membership meeting schedules for calendar year once new Board established and coordinate general membership meeting after a ride. Ice cream ride like Earl did.

Bring in young people. Let them lead the club. Let them ride and let them challenge others and be challenged by others.

Stop the mileage cheating. Oh, it's too late. Mileage stats are ruined now.

Smaller group mountain bike rides. Especially when bike park opens. Focus on skills and handling. A women's only mountain bike group ride.

offer more rides for new riders.

start rides from various places, get the word out about rides

To welcome new riders better. Encourage them and help them get more into riding and have fun

Keep focus on cycling and group riders by ability to help build confidence

?

I don't always think big is better!

Have more social events.

No suggestions at this time

Some members and ride captains go out of their way to welcome new riders, but I have been on some rides where not enough support is given to less experienced riders. And, at times the ride captain doesn't really sweep the ride or the short option is not swept. That really leaves the new and inexperienced riders on their own. I totally understand that the ride captain wants to do the full ride, but they probably have a greater responsibility to supporting the less experienced and less fit participants--especially if we want them to come back.

When I was new to the club, I often found that no one spoke to me, and it was almost like riding alone. I guess I was shy about reaching out to others, but it took awhile for me to get to know club members and feel comfortable in the group. What really made the difference was one member who went out of their way to introduce me to others. I think we need to encourage members to look out for new riders and make them feel comfortable.

Also, I don't know what the club can do about it, but the racers who sometimes join the rides (especially the Sunday afternoon ride) make it difficult for the rest of us by antagonizing motorists and pedestrians. Again, this creates an uncomfortable situation, especially for new riders.

younger members. involve the newer bike shops more, I think they may attract younger riders. we need younger riders.

Be more hospitable and supportive of new riders.

You do lots of things right. I have told spoke about the LBC and they had not heard of it. I'm trying to think of how to get your name out there more. Also I'm trying to think of how to bring in new younger riders. Do you have any young riders who are willing to do a couple of volunteer activities with outreach. Or could you pick their brain for ideas. Craft beer is so popular with younger folks. Maybe putting up flyers or posters promoting a particular ride at Hopscotch or Great Flood would be good.

Be more visible thru some kind of advertising

Like

More flyers in local bike shops describing rides

Hold members trying for jerseys/milestones accountable. Certain members sign other members names who aren't even at the ride. Too many members sign up for rides and cut routes short or don't even attempt to follow the cue sheet.

Have more rides for beginning riders besides the bike handling classes.

I think the club should be more pro-active in bike issues - don't see our name out there promoting bike safety/access/infrastructure issues.

What do we really do towards the cause sitting on that huge bank balance?

not sure

don't make new riders feel intimidated stay help them out even if it takes longer to get back as they will come back i have had it to happen to me several times

More evening rides for people who work during the day and can't go to those events.

Make rides more collegial and less competitive.

I was even told to learn to draft if I wanted to ride with the club

The LBC should adopt pace groups for each of its club rides. It's tough for new riders to understand how rides will be segmented. Additionally extremely fast rides often get dangerous with running of lights and inconsistent pacing. Having a strong ride leader to control pace / group size would go a long way to improving these rides. For years the Bluegrass Cycling Club has used distinct pace groups to much success. Of course this will require more ride leader training and coaching, but over time it will make for a more scalable club experience.

Maybe have a wider selection of shorter rides, to get more people interested.

More socials after rides...ice cream rides, fruit rides, etc

Mail or email ride schedules to members

To be inclusive of newer riders have scheduled 5-10 min break in rides 25 miles or longer

Unsure.

reach out to new riders

na

I answered I feel welcomed, but when I was a new rider, I was intimidated. There are few true beginner rides.

I really enjoy our club. I believe that more new rider rides should be available. I believe Bekk's idea is great and I hope to add a new rider ride during the week at night. I would be able to get my ride (workout) in the morning and offer an easy ride for an evening group with a short distance.

This survey is the first thing I've received from lbc in the last month

More advertising on the home page of new rides and welcome events

More ride + food orientation - potlucks, picnics

More semi organized groups like the Mad Dogs

Better communication, or guidance to current channels for new members

Find a Way to get younger riders involved more.

Continue to offer the bike handling classes and maybe a class a couple of weeks before the OKHT.

1. Find ways to attract younger riders (under 35 years old) and regular commuter riders.
2. Family friendly rides such as Mayor's hike bike that allows little kids and infrequent rider to bike safely on street. Short course.

Identifying more small groups with common goals and creating rides for those groups. Similar to the idea of the Mad Dogs or the Randonneurs.

The larger club would still be able to work toward mileage milestones.

Advertise our club.

Always remember that riding is a personal challenge and for fun. Our membership should do it for fun, health and social interaction. It isn't about getting a trophy at the end of the year. You are your own trophy, be happy with your accomplishments.

Most members are experienced fast long distance riders.

I'm anxious to participate but can't always keep up. I can do long rides but not as quickly. Are there intermediate rides to help build endurance, speed, etc?

Somehow get the new riders to come out for the regular rides, this means ride captains have to hang back and ride with new riders. Few that go to classes come out for the rides.

The older members need to make the new members feel more welcome.

Start ride at designated time not 15 minutes after.

Offer more short easy rides to capture new riders.

Most of your rides are geared to those who ride several times per week and have built up a good level of fitness. I am older (retired) and do not have the fitness level that I once did. I think, however, with some entry level rides, I could become stronger and eventually work up to more challenging rides.

Ride captain training/refreshers.

Captains should be actively asking whether anyone is new and needs queue sheets.

Ride routes (especially frequent rides) should be made available online.

Have some rides that will specifically be for people who ride certain paces, say 13/14 mph.

Or make an announcement for certain paces to start now, then the 15-18 mph riders start 5 or 10 minutes later. I tend to always get left behind on group rides and end up riding by myself.

No fun.

Bike handling class for semi-experienced riders who want to learn how to improve speed, endurance, and going faster around corners, etc. Are there posture, breathing and/or leg movements that can help?

I personally wish it had a bit of a younger crowd -- I'm early thirties and generally feel weirdly young on most of the rides.

Sustain experienced ride captains that are welcoming and supportive to those who participate in the rides.

None at this time

We have had the worst touring program over the last years since I have been in the club. There was no interest in cultivating new ride captains or supporting new riders. I will be sending more detail in a separate e-mail. What is needed is to identify from the new rider class potential ride captains. Develop rides that are 60/30/15 and involve the new rider as ride captain in the 15. This would help us with the loss of new members and increase the number of ride captains.

Reaching out to new members and having someone ride with them their first time or two out to make them feel welcome.

New riders get dropped a lot it would be nice to have volunteers stay with new riders so they feel part of the club. If everyone takes off and they are all alone most likely they will not come back.

I think the LBC is doing everything right---there is something for every type of rider.

increase marketing efforts, announce events such as OKHT, the new rider clinic and availability of regular rides via radio, tv and print media

I tried renewing on-line, old password didn't work, I guess I'm not a member anymore.

Need more ride variety. Also ride could be more family friendly (whole family).

New members to club that finish the bike class be required to complete a number of new rides before earning a jersey.

Work closely with local communities to promote safe riding

New members should feel more welcome

n/a

Create more rides for the beginner and intermediate cyclist.

text

Continue the education classes. They have a very strong reputation.

Cater to the casual rider. Not everyone has a high end road bike and even if they do, not everyone can or wants to "maintain 18" on a 35 mile ride.

Seems rides are repetitive rides or else based around Mad Dog/Century. Tired of getting all the Mad Dog/Century emails - get them onto another email list. I enjoy rides in different areas. More out of town trips. More and more people are into bike touring and club is missing this opportunity.

There needs to be some "no drop" rides. and for new riders, perhaps a buddy to ride with

Youth programs.

More involvement in schools; get with bigger churches that may be able to sponsor training at there locations

Be supportive.

To help occasional riders develop a connection to LBC it would be nice to be assigned to a group leader who keeps us informed and makes us feel welcome. It can be hard to join a ride where all the riders are regulars and everyone seems to be close friends.

None

Murph has done a spectacular job both "controlling" the knuckleheads but more importantly working with Mayor Fischer to keep bicycling in the agenda of the City. That said more public outreach will only help. Get TV stations to do a story on the bike handling classes? Invite media peeps out for a group ride? etc. LOVED the Mad Dogs!

Be more publicly visible. Be available to media interviews more often. Take stands for safety, recreation, and fitness.

Website content improvement.

Events catering to younger riders

Achievement awards that more can earn.

None

Im not tied in enough to know

Have more rides with a "no drop" policy.

Nothing

i didnt think this was a problem

More rides that may shift an emphasis to socializing afterward.

Making it easy to add rides to the schedule last minute (12-48 hours). If this means eliminating the yellow jersey, so be it.

Make a concerted effort to engage with recreational cyclists along multi-use paths here in town i.e. big four bridge, Greenbelt

Turn in ride sheets regularly with correct mileage

and attributed to named rider. Sometimes even an email to the person in charge does not get an answer or a corrected change.

Discount club items for more free advertising

I think having more social activities would be nice. Maybe having rides that end with a lunch or dinner?

I think the club needs a greater variety of rides both in skill level and areas of town.

More rides after work, in varying locations.

offer more rides to lesser experienced riders

Offer more rides to lesser experienced riders

more social events associated with the ride such as the fruit rides & ice cream rides we had in the past

not sure

Target a younger crowd. Offer regular rides that are part of the park system

The LBC has a great education program with lots of participation. We need to get these people to become members of the club and riding with the club. Having post-education rides, ensuring no one is left behind, may bring more of these new riders into the club. As these are new riders, rides in the Parklands and on the River path would be ideal. In addition, and this may already be done, it would be helpful to ensure those in the new rider clinic understand the pace and terrain of our typical LBC rides so they do not get to rides that are beyond their skill level, feel intimidated, then never return.

while i like doing the same rides on certain days, it does get a little boring after a while. it used to be that every ride was different and went to an outlying location.

More widespread dispersal of club information. Printed materials including some typical scheduled rides placed in local bike shops

Be more open or inviting to beginner riders and new members.

Maybe offer some new member rides to use as training and welcoming rides,

At club meetings (I've been to two picnics / end of year events) ask if there are new members who joined that year and applaud them.

It would be helpful if more people volunteered at the New Rider Clinic

na

Continue mileage reporting

Try actually being of service and having value for new members....seems like various cliques bicker and fight most of the time

Sustaining membership are the keywords here. Encourage current members, especially board members, to just be genuinely friendly. Sincere welcoming on a club ride goes along way.

They do a great job, with all the rides that are available.

Keep the membership informed (newsletter)

none

Eliminate mileage jerseys

The club offers a great variety of rides. Having a consistent policy for all rides so everyone knows what to expect when they show up for a ride is critical for growing and maintaining members.. Some rides have cue sheets some don't. Some rides are swept and others are not.

Some rides have routes others have become a free for all.

I think the new format for the OKHT will give the club some positive exposure !! And renew the interest of long standing members !

Continue to make it easy and fun to get into biking

More promotion of club and events. Never would have known the club existed had I not literally run into a club ride on the street

Educate riders about how their cliché behavior does not welcome others.

Educate riders that their improper behavior and interaction with car traffic does great harm in setting a positive and safe relationship.

Stop your importance on awards.

Rate rides by expected pace and difficulty. Have advanced level rides - intermediate level and beginner level no drop rides.

Promote women's cycling.

Have more family level rides - such as through the Park Lands.

1. Bring back our LBC Newsletter! I miss the articles, the ride reports, the pictures. I even miss the bike shop advertisements we used to have. Print out some of these newsletters and put them in bike shops! 2. Advertising: FaceBook Ads, Google Ads, Local Newspaper Ads (such as in the LEO.) Advertise your great free bike classes on the radio or newspaper.

3. Make club award activities accountable. Not all, but many people are very motivated to ride when there is a goal with club recognition at stake. But goals with awards need to be on a level playing field. Make sure there are checks and balances. Maybe Strava could be used to keep track of mileage and participation. Please don't get ride of what motivates these riders! Just fix it. Better communication! Lack of regular newsletter is a problem. Unless you attend annual banquet, I would guess most members don't know we have prizes/contests. For example if you ride 100 rides you get a prize. These are things that help members set a goal and encourage them to ride more rides.

Trying to branch out to younger riders, point out it's not necessary to be a triathlete, long distance rider etc. Maybe have small incentives for smaller # of rides or smaller total miles for new cyclists. This could be small gift cards to local bike shops, small tune up maybe.

1). Offer rides for experienced riders such as self supported rides at mid level distance with cue sheets. These rides would not be swept but everyone would help each other.

Improve communication about group rides

1. Board runs Club like a business
2. Expand Executive Board members for more input
3. Create Chairpersons to lead committees such as IT or membership
4. Offer no one left behind rides for all. Especially for new riders coming out of bike handling classes

Continue outstanding schedule of great rides!

N/a

More rides for slower (less than 15 mph) riders

Rides for women only

Eliminate the tracking and recording of club miles;

and let club members keep track of their own miles. Too many club members are not eligible for awards as they do not ride the large number of miles. Plus many do not ride all the miles logged.

Eliminating the tracking will make rides more fun for all riders plus eliminate the complaints and take undue pressure off of the Statistician.

Find a way to get more "regular" people involved by having rides and social activities that aren't "spandex" activities. I think more people might like to be involved but they might not feel welcome because they dress in spandex cycling clothes. More types of rides for casual cyclists might be nice.

Keep the Mad Dog series and the OKHT.

sponsor bike clinics

Have rides dedicated to mentoring new riders and/or slower riders.

Have 2-3 members mentor new riders on the Saturday morning ride. Ride captain can't do it all.

More diverse ride schedule.

development of new ride captains to help implement this. inclusion of other types of riding other than just road cycling ie mountain bike, bmx. our membership seems to be mostly mature white people. Where is the youth? diversity? no answers here but maybe we should be asking these questions. How are these other groups getting information?

1. solicit more member input
2. maybe a discount on membership if you add a new member?

Merge with Southern Indiana Wheelmen

Have meet up points during the ride.

Have a start time on the hour instead of 15 minutes ,it's not fair to people who get there early.

Have different groups age or riding ability

Stop tracking mileage

Have more rides in 10-20 mile, #1 rides

What 1 or 2 things do you believe the LBC needs to do to improve the rides it offers?

Text Responses

Regular, weekly, after standard work hours, no-drop out and backs + lunch/dinner meetups after to get to know each other.

more 60 mile rides

variety

No drops.

Na

Ride captain always sweeps

New riders made to feel included

Greater sense of LBC as a club, meeting of people with common interests other than riding long mileage. For example, having club leaders at well attended rides to update re developments, etc

see above

Not sure

1)Keep Murphy happy.

2)Recruit more captains among the retirees, and get some of those who have captained in the past to start captaining again.

NA

N/a

NA

I have not been on any rides yet.

More rides for beginners.

Offer a lower level beginning ride to keep the new members interested. Nurture them along into the larger, longer and faster rides.

Not sure.

Provide more variety to the particular set ride-different route.

Different routes, use of all social media platforms.

Move the starts - most begin in the East End and few begin in "central Louisville" I don't want to ride 30 minutes to a ride and I'd rather not drive to a bike ride.

Recruit more of the newer members to be ride captains. Provide them with the maps of rides we used to do back in the days when there was great variety of starting locations and distances.

Publish them on their website but send emails with link to that page for further reference. Email is the reminder and webpage source of information.

More beginner rides

More get togethers

More support for intermediate riders. Is it really a "club ride" if people get left behind to find their own way back.

I suppose my answer to question 6 applies here too. I'd like to see more rides geared to the "weaker", less experienced riders. I'd go on more rides if I felt like I could keep up with everyone.

Notifications of rides

Promote friendliness to new riders

Gdfhb

Less demanding for us wimps! However, let me say that I participated in your 5 week class last summer and it was excellent...your folks couldn't have been any nicer or more helpful. A very, very informative class. Thank you!

X

Na

Have more low mileage beginner rides

N/a

Add more 50-60 mile rides. It is difficult to prepare for a century when there are so many 20-25 mile rides.

No idea yet. Have not experienced enough rides

None for now.

I would like to see more rides start in a central location. I do not like putting my bike in a car to drive 20 miles for a 25 mile bike ride.

week end or evenings for non retired people

Follow the rules of the road --- stop mass starts -ride captain staying with last rider

Invite people who show up for rides to self group as fast medium and slow before the ride starts.

It's fine how they are.

Leave on time instead of 15 to 20 minutes after published time. Make new riders raise their hand and have people ready to try to get to know them.

Send out an email ride list every month to members

Have a better system to add rides more often and not close the calendar to ride captains.

Making newbie's not feel intimidated.

Welcome and mentor riders through the learning process of riding roads.

It would help if riders stuck together. Especially if there are different distances at same ride. Last few rides have gone on everyone has just left and gone different ways without word of distance they are going so riders can choose proper group to be with. It makes for a very chaotic ride.

I have not been actively involved enough with the club to give an informed answer to this question

A better forum system so members can connect and organize "unofficial" rides on a whim. Something with similar functionality as the purplerides email group or the ridenfaden facebook group would serve the club well.

a little more details /description in the rides

Offer some different rides

Bring back some of the old rides

Welcome new riders

The rides are great. Just make sure riders who aren't advanced feel welcome.

Someway making sure the ride captain sweeps the rides. I know it hard for some.

More beginner friendly rides.

I don't know.

Ask ride captains to ask for riders to split into appropriate groups to accommodate speed.. A b c groups. This way no one rides by themselves.

Offer a greater variety of rides from Sawyer or other parks. So tired of riding through downtown and urban traffic. Stop the whole mileage thing. Let people track their own miles. Stop the ride to the ride nonsense..that is nothing more than padding miles anyway. Offer rides for women only. Offer a ride for families with kids no younger than around 8 or 9. Encourage bike riding not earning miles.

Better road police help

sweeping the rides - really sweep the rides.

I have been left behind & lost a few times

I do not do those rides anymore

actually I have stopped riding with the club for a number of reasons. my physical limitations is one of them.

lead, follow or get out of the way.... i'm out of the way now

Post routesheets

More east end or Oldham county start locations

Qwerty

Add variety in both lengths and routes. Add socializing. We used to have the fruit rides and actually go to Heine Bros after the Heine Bros ride. Also RC support as I've described above.

Encourage more ride captains. Same people get burnt out.

I'm interested in riding to stay in shape, and for the fun & challenge of going fast, even though I'm too slow to race. Long, slow, rolling discussion groups don't interest me, but many of the rides feel like a happy hour, minus the beer, but on bikes. Safe, fast, grown-up rides are what I'm looking for.

Offer more variety meaning length and difficulty in rides. Offer more intermediate and beginning rides in various areas of the city.

Also provide training for ride captains. Encourage people to sweep the shorter versions of the rides where most beginners will be.

See number 6.

NA

I like the idea that a weekly posted ride not have the same course. That's where I'm different than others. Don't like doing the same course week after week. So, I get a group together and create a ride elsewhere. Not an LBC ride.

See 6

More recovery type rides.

I think they do a great job as it is. It's people's general nature that can be problematic, I think. There are things the LBC probably has no control over. I have found, as a "newbie", that breaking into the inner circle in this club can be a tough one. Maybe consider having more people trained to be ambassadors; those who's job it is to foster relationships and a welcoming environment. I actually shy away from the group rides now as they just don't seem to be socially accepting except for the "old-timers" who have been friends for years.

Slow down for us pokey people :-)

.

The rides seem great and varied. I wanted to mention that I said "No" to "Do you feel welcomed" above... it's more like I feel a 5 out of 10. People are reasonably nice, but it's hard to break into the circle of people doing the rides. I've tried showing up early and starting conversations, but I've never had like an organizer introduce themselves and help me, as a beginner, know what's up or who to talk to or anything.

nothing.

Ride captains should stay behind riders.

Offer more rides on Saturdays and Sundays at later start times. Maybe stops at coffee shops or quirky eateries to grab a snack, for socializing?

Make sure there are enough ride maps and that they are correct.

Post maps of meeting places.

Post updated elevation maps for the rides so beginners will know how difficult the ride is.

See above.

Better information about the rides on the calendar.

Less challenging options, ratings that factor in # hills and steepness, list of restaurants near ride start or finishes, provide average mph of rides and stick to it

Find ways to make new riders feel more welcome to the group.

Various for lunches or coffee rides ect..

Unsure.

More variety in start locations. More variety in ride offerings for people with "day jobs."

Rides for 65+ age groups.

Beer.

Rides should be grouped by average speed. Maybe multi-leaders on a ride. Faster and slower...

Overnight trips would be great!

Slow down - they are always going race pace and need new routes

Be nice!

More of varying skill levels.

More diverse routes

New rider # 1 & 2 rides.

Fruit rides

Poker rides

Offer 2 distances

Don't get hung up on riders going too fast.

Encourage others to lead rides that offer new roads.

Keep the OKHT as an all club climax of the cycling year and keep it Louisville to Bardstown.

Attract younger riders

1.offer alternate routes for some existing rides.

2. Better ride captain support for SOME of the rides

remember that new people may not know the "usual route" or even the way home.

Be more welcoming to inexperienced riders and help them. It should be a fun welcoming group

They offer numerous rides in different locations

?

More diversity of routes and distance

Maybe offer more swept beginners rides.

More riders need to step up and captain rides...myself included.

I've been on several rides where participants make up their own course instead of following the official route. I guess it's not a problem unless there are new riders who suddenly find themselves either alone, or following the pack and can't figure out where they should be. I think those of us who have been riding in the same areas are comfortable with changing the route at will, but it could discourage new riders from coming back.

more diversity. more members need to captain rides. that's out of your hands

Members do not pay attention or encourage new riders. Most rides do not have adequate sweeping for slower or new members.

I think they are good as is.

I have a younger son that would like to ride and there's not really any club rides that he can do the easiest one is the 32 farnsley morman Sunday morning ride but he can barley ride it but it is a little much for him

Make sure certain ride captains actually sweep the ride or ask that they refrain from volunteering their services.

We used to do mixed mileage rides, like a 15/30. Very few of these anymore. And ride sheets for every ride.

Club has fallen into 'ride rut' - same old rides all the time.

Needs more rides in 40 a 60 mile range and on different routes.

Club is getting slight reputation for some captains that don't sweep or discourage some riders. Don't post it if you don't want to sweep it!

not sure

we do have split rides the longer ride and the shorter ride that also help new riders also especially when u have two ride captain on some ride most of the new riders that have did my ride r still riding with the club..If club is going grow

develop new routes

As above.

Have easy/medium paced rides that are as described.

Not races

See above.

Have members ride closer to each other than going off , on their own ,

More new ride captains, more county rides in addition to inner city rides

Restrooms available at the very least at the beginning of every ride

More variety in start locations and routes.

more/different 40-60 mile weekend rides

na

Offer rides for slow casual riders or families. Clarify that a 1 or 2 ride isn't necessarily a slow ride.

I think our ride selections are fantastic. I would like to see more metric centuries available a little later in the season. Not all of us are geared to being mad dogs. I believe the texture and stiffness of my saddle changes after 70 miles.

What rides do you offer?

Been in the club less than a year and never hear about any rides other than OKH ride and Tour De Lou

More rides and more Focus on groups. The Tuesday night group, the Saturday morning group, the group that does 60s every weekend and has a potluck afterwards. I guess I'm suggesting more cliquish, not less.

Routes posted online

Maybe add email texts about upcoming rides that the ride captains can send out thru the list serve or similar to people interested in that particular ride.

Offer rides that mimic bike commuting routes. Provide shake-down rides for those that want to ride to work, to the store, to a restaurant, but do not due to the unknown of how to start thinking about it.

Create additional attainable mileage recognition goals that can be met in one season. This would be similar to 100 plus rides but might be 2,500 5,000, 7,500 and 10,000 miles in a season.

This would recognize more riders than just the blue and yellow jerseys encouraging more folks to ride for the prize/recognition.

All is good.

No answer at this time.

Support new riders

Rides which provide a challenge but allow new riders to not feel rushed to keep up or be left behind

Get more ride capyains involved, seems like same old people hosts the rides.

ALL of the ride captains need to stay behind and sweep the ride. I quit riding with the club because I was stuck downtown by myself and the ride captain just rode past me. Not encouraging to new members and/or new riders

I think the club does a good job.

Eliminate competition for Yellow/Blue Jersey (touring season stats). Keep individual & lifetime mileage.

More beginner/entry level rides for riders who are just starting out or who need to increase their fitness level

Offer rides that don't involve much if any street time...newer riders are going to be more comfortable on the Louisville Loop and its various connections than on River Road or Southern Parkway.

Find more routes on less busy roads. I do not enjoy any part of River road or Utica pike. Too busy.

Reach out more to younger demographic. The group can be a little standoffish.

I think LBC members do an awesome job with hosting safe rides for people. A big part of making this happen are the people, who truly care about the safety of others and helping them to have a good experience.

None at this time

See above

Variety and number of rides seems appropriate.

Take advantage of some of the new Parklands routes. It would benefit new riders who may not have a lot of confidence riding on the road.

There does seem to be a trend where the ride captains don't always ride the back of the ride and sweep it. I do think this may intimidate and discourage newer riders who may be apprehensive about being left alone to fend for themselves.

rides are awesome, get the word out

LBC already does an excellent job! Kudos to those in positions of leadership.

Need to more ride options that don't start from the center of the city or downtown area. Offer incentive plan to club members to ride captain rides and create new routes)

More rides with less miles for new riders.

Ok as is

For every ride captain to sweep the rides

n/a

Ride captain sweeping

Cue sheets for all rides

text

Hill climbs to build strenght and stamina

Map some routes that are a little more level (not easy but can be done) for the less experienced rider, and be more realistic in categorizing the rides. (One ride included 6 miles of River Road followed by the Glenview hill. That was not a 2 ride in my mind. Also, the River Road portion was at pretty high speed - avg about 16 mph because the ride captain 'doesn't like River Road and wanted to get off of it as soon as possible. Then why map it for six miles if you don't like riding it?)

People show up ride, and go home, cliquish groups. Do more to develop interaction. Do more out of town rides. How about refreshments or meeting place after ride to encourage interaction.

When I was running, we'd all meet for coffee afterward Saturday morning runs, made a big difference

same as number 6

More frequent or staggered group rides with fewer riders. Rides of 20+ can be intimidating, and usually end up breaking into smaller groups.

don't know

Don't leave someone alone that can't keep up. Even if someone is sweeping, if you don't know the route then you may have taken a wrong turn that can't be swept. I've seen people ahead and if you get caught by a light they don't chill. Instead they're gone. It's not as though you're a crappy rider, you just caught by obeying the law.

The Saturday morning Slow & Easy ride to Shawnee and Iroquois parks is nice, but do we really want to ride through the west end when we can ride through the parklands? Also, if the ride begins at 9 am we don't return until 12:30 pm or so. It's easier to leave home at 7 am to get in a ride, and be done by 9 - 9:30 am.

Stop assuming that new riders will "figure it out." Offer cue sheets and/or help to new riders. Sweep the course.

Seriously, LBC is a great club. That said the one sour spot I have encountered is an entrenched smugness and attitude of superiority from some of its most senior, and in fairness, accomplished riders. Given that, why the ego threats? And from so few... everyone else is just a joy to ride with! It would help to have some type of internal discussion to help diffuse the self-image issues.

Ride captains need to go back to basics. When I was a ride captain I ALWAYS swept rides. I ALWAYS had cue sheets. I ALWAYS had safety, road etiquette, rules of the road, and club announcements. Frequently some or all of these are omitted. Secondly, group rides should be just that. When everyone goes his/her own way, it loses the whole point of riding as a group. Obviously not everyone rides at the same pace, but they should all ride the same route. If following the cue sheet (if one is provided), it's not unusual to be riding alone.

Nothing comes to mind.

More start times outside of normal working hours.

I'm not sure

We need more people to volunteer as RC but frequently people will leave before the actual start time and the RC ends up riding alone. Not fun for the RC. Attempt to be more proactive about getting people to follow rules and not blow through red lights, especially when there are cars stopped at the lights. It makes others behind them concerned that the drivers will be angry at them. Nothing

make it easier to put rides on the schedule. Eventually we need to get to a place where if tomorrow is going to be a perfect day and I want to put a ride on I can do that.

See answers in question 6.

More consistent sweeping of rides by captains.

Closer attention to time of day on River Rd.

Good selection

The club needs to offer a greater variety of rides especially those suited for beginner and intermediate rides. Also the club needs to offer a greater variety in areas of town. I realize that requires more people to volunteer to be ride captains. I think training for ride captains would be extremely helpful especially how to create a ride, create a cue sheet, and what a ride captain's responsibilities are.

??

more rides in the "county"...not just "city" rides

more mid-range distance rides...not just 30 & 100 on a Sat/Sun...offer 30,60, 100

maybe have someone who would be willing to ride at a slower pace to help new riders. need people to be willing to rotate this responsibility.

Offer rides in the 15 mile range to help the beginning rider. Rank rides so riders will know what could be next in line. The rides are ranked in difficulty but not the speed that they will be going. I'm not sure what I can do other than the Sat morning ride

It is important that ride captains hand out cue sheets, in addition to riding the ride they have on the cue sheets. Many rides have the same riders week after week; therefore, they know the route (if there is a route). However, we often have riders from out of town or that have not done that particular ride. Without a cue sheet or the ride captain sweeping, these "new" individuals are left wondering the streets with no direction. The ride captain need to be aware of these people and ensure they are taken care of.

In response to #14, continue offering ride captain, new rider, and most improved awards as those all encourage participation in the club and support our goals.

more variety

More shorter rides to help introduce new riders to club rides.

Some new and different routes in the 25-45 mi. range

Some additional weekend rides at different times i.e. after noon on Saturdays/Sundays during spring and fall

At each club ride, the RC should as who is new to the ride and make them feel welcome. (there are times when new people show up and are not prepared or ready to ride the difficulty of the ride).

At the club rides, as if any new members have joined today and everybody give them a welcome and introduction.

Be more welcoming to new riders

na

More variety

How about being less cliquish, it's sad to see the start of a group ride, with small groups going on whatever route they want, people blasting out like it's the TDF, it's unfriendly. I can ride alone on my own, I don't need to go to some remote location to do that

To improve the rides, have the board members that are participating in the rides be friendly, genuinely friendly. If you have helpful advice, offer it, be sincere. Don't make fun of someone.

Nothing

The club is good

Start the rides at 8am in the heat of the summer

Require ride captains to have route sheets and to sweep rides.

Don't give mileage credit to those who don't complete entire ride.

1. Ride captains use to always have ride cue sheets. I have been to several rides over the past two years where the ride captains had no cue sheets. They just assume since it is a weekly ride everyone knows the route. That is discouraging for newer riders or riders trying a different ride who must keep up with the group in order to know which way the route goes.

2. Rides have become "pot luck". Riders sign up for a ride and many times the established route is not followed and everybody goes their own way. Wish I could offer a suggestion on how to correct this but since it has gotten so far out of hand I am not sure what you can do to bring it back together so everyone is doing the same ride. I like the fact that the club maintains personnel mileage but doing away with ride season awards might help this issue.

Better describe the ability needed to participate on each ride. if possible, state elevation gained, the average or most common time it takes to complete the ride.

Offer a wider variety of rides (including easier ones that aren't as intimidating) and start times.

Would be a huge improvement if rides could be added to the schedule on a rolling basis. I would arrange many more rides if it didn't require scheduling a month ahead of time.

Educate riders about how their cliche behavior does not welcome others.

Educate riders that their improper behavior and interaction with car traffic does great harm in setting a positive and safe relationship.

Encourage riders to be self sufficient and not expect all rides to be swept by the RC. Have beginner level rides and intermediate rides that are swept, but advanced rides that are not swept. As a ride captain it becomes frustrating to be responsible for riders that are out on longer rides and they really should not be out riding that distance. Require that riders are responsible for knowing how to read cue sheets and directions, know how to put a chain back on and fix a flat tire. I do not RC nearly as many rides as I used to for these reasons. I enjoy helping others, but too many riders end up out on longer rides when they should be sticking to rides half that distance.

Ride captains need to follow the guidelines:

1.) Show up early, before most of the riders show up to be available to new riders with questions.

2.) Have cue sheets clearly visible. Riders should not have to ask for them.

3.) Ride captains need to ride the rides they put on or get a substitute to sweep if they can't. Some ride captains often cut their own rides short and pay no attention to new riders.

I think we offer a LOT of club rides compared to other clubs! That said, it would be nice to have more "middle mileage rides" and rides that fit the rider. We tend to have a lot of 15-40 mile rides and a lot of centuries but very few 50-60 mile rides. This would help prepare local riders for OKHT. And if riders could expect a certain pace so an inexperienced rider doesn't show up for a 50 mile bike ride and can only go 10 miles an hour - that's not fair to a ride captain.

On another topic, it would help if ride captains actually swept the ride. While a lot do, there are some that don't.

More rides, variation on times and distances. Maybe some early afternoon rides, 1 or 2 pm.....

See 6 above

Increase number of rides

1. Offer more rides outside of the downtown area.

2. Rather than have the same ride on the same day at same time every week change it up.

3 Have more completing rides starting at different locations at same time and day.

Ride as a group. Safer and more sociable.

N/a

More rides for slower riders

Retrain ride leaders and eliminate the tracking and recording of club miles

See above.

Can't think of anything at this time.

good variety

Emphasize riding with a group and taking care of one another.

LBC is pretty great but a little stagnant. most Saturdays it's either a 35 mile flat in town ride or a century. We need to somehow encourage fresh ideas from new ride captains to add some variety.

make sure they start at the scheduled time or shortly thereafter. hate changed ride start times after the schedule is published. There is a reason for a schedule. If not, why bother putting a schedule up at all.

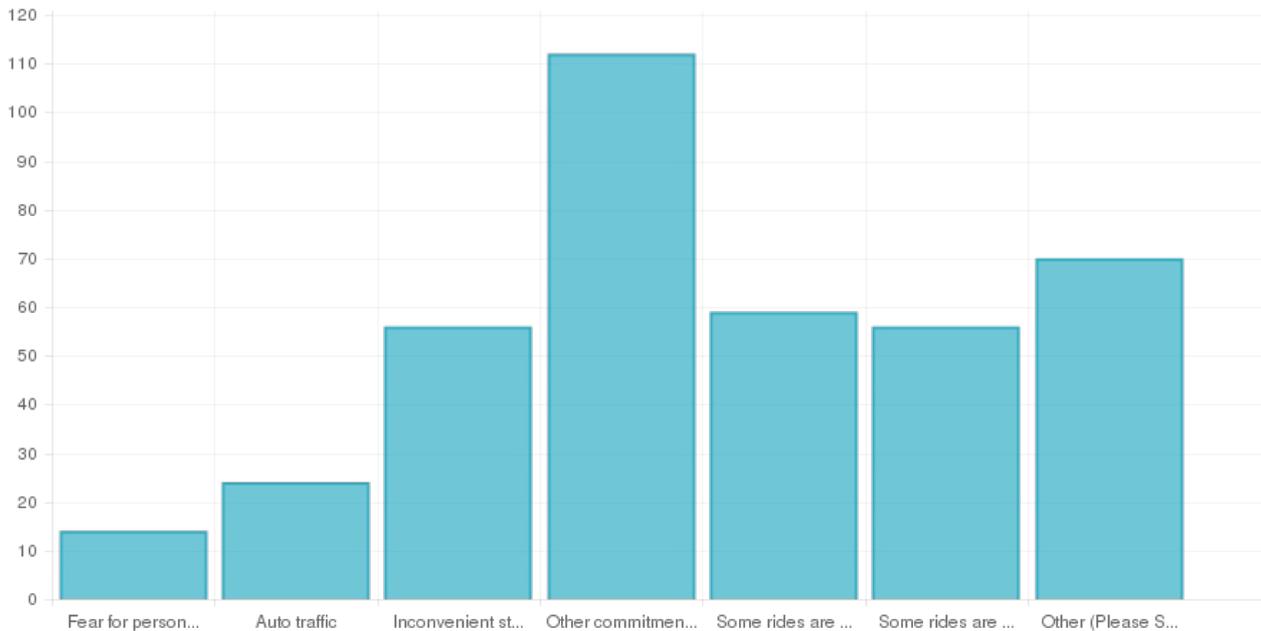
Train ride captains

Have rides closer to downtown or indiana rides

Recruit and nurture ride captains

What prevents you from participating in more club rides?

	Fear for personal safety	Auto traffic	Inconvenient start locations	Other commitments, e.g., work schedule	Some rides are too "cliquish"	Some rides are not swept by ride leader	Other (Please Specify)	Responses
All Data	14 (6%)	24 (11%)	56 (25%)	112 (50%)	59 (26%)	56 (25%)	70 (31%)	223



Text Responses

I literally do not know any of the bike club folks, is there a meet and greet?

There would be more rides if we had more captains.

Just my own schedule

Fear of not being able to keep pace and or go the distance.

My work schedule.

It is the same few rides every week. Saturday mornings especially are not worth riding.

Includes hills and inclines.

I work during the day, and most rides I cannot go to because they start too early in the day. The weekend rides I've attended are too hilly and hard for me to keep up.

Life. Care giving to family members temporarily

unsafe riders --too large of a group - being left alone in unfamiliar parts of town

I avoid the rides that are too hard or too far.

I ride three times a week which is plenty

Not many rides out towards Prospect. Some of my rides out of my driveway are better than events I have to drive to for the club rides.

I'm not aware of the rides unless I go to the website.

Convenient start times. Lots are during the day and geared to retired folks.

I work alternating weekends with a 12 hour per day work schedule.

Worry that I am not fast enough..., good enough.

Love the people but so bored with the rides. Unfortunately I don't have a work schedule that allows me to put on a ride

live 1500 miles away

child care

Many go on River Road and in its current state I do not like to ride on it. Also, the rides where the racers are disobeying traffic laws and endangering pedestrians make cyclists look bad so I choose not to be a part of those rides.

I am a new member. I look forward to participating in many rides. I appreciated that I can attend free riding/bike handling classes.

I usually just do a loop from my driveway to avoid loading my bike & driving somewhere.

Most rides are too hilly or difficult.

Work

I live 9 hours away

Looking for more rides 50-60 miles in length.

Rides may be too difficult

Poor health

I forget about club rides (see above). Also, I am not inclined to go meet somewhere for a club ride that is just 10 or 12 miles. Would be inclined to only join for around 20+ miles

mostly I have time to ride from my house but not time to get to a ride, my problem not yours

I don't have a problem with not participating in club rides

nothing preventing me

start times

Rides too long or all are downtown.

Nothing, I ride all I want to

schedule conflict

none really

Work days, can't ride before 6 pm

other exercise

na

Nothing. I do believe that a ride captain should be able to set a pace notice for longer rides.

Lack of information on rides, no communication from the club

Need more choice in the evenings and on the weekends

1. inexperienced riders creating unsafe conditions for adjacent riders, 2. group disregard for traffic laws, signals, and vehicle drivers.

Just a lack of motivation on my part and other priorities.

Most times just too busy with other things.

Nothing

Prefer earlier start times in the heat of summer.

Want to attempt longer rides, but don't want to be the one holding up the ride captain.

Can't easily keep up with other riders, although the ride captains have been more than accommodating in regard to sweeping the back of the group. I just hate to hold them back.

Could not sort the items below. Would rank them in order as 4 as #1, 3 as #2, 2 as #3 5 as #4 and 1 as #5

Just time--and that is my own personal problem

completely satisfied by frequency and variety of rides

LBC ride have become stale. It's basically the same rides scheduled every week. There used to be a lot more variety on rides.

Don't feel welcome. Same rides every week.

it's inconvenient to join the LBC for rides and takes much longer than just riding a route from my driveway.

I just moved from Louisville and oh, how I long for another club as active, responsive involved and inclusive as LBC was and is! That said given my comments on #7 I would avoid certain senior ride captains due to their belittling and catty comments behind other member's backs. There is just no need for that BS.

More start times outside of normal working hours.

Nothing

For example the Wed. night ride is convenient but not swept. I'd also love to have a ride on Sat. afternoon.

Work Schedule.

work gets in the way.

Not wanting to ride more miles

In my early club years I definitely wanted a swept ride. I'm not so worried about it now.

Nothing

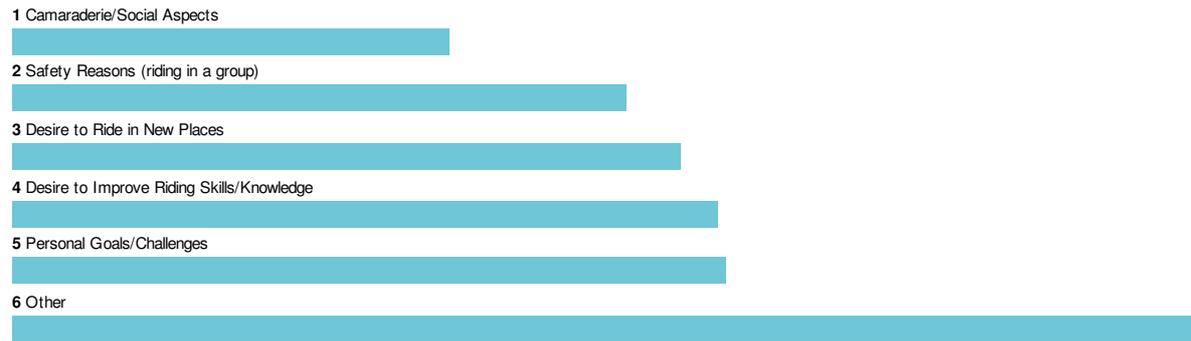
Work Schedule

Too short

Inconvenient start times

I ride too slowly

List, in order of importance (with 1 being most important) the benefits of club rides:



What one thing could the LBC do to inspire you to do more club rides?

Text Responses

Meet and greet, regularly scheduled rides, out and backs (no-drop)
different routes
nothing
More congeniality.
Long distance touring
Make them closer to my house. I live in Oldham County
After work 20/25 mi rides in town
add some new rides on weekend
Not sure
Have more rides in Middletown.
Nothing. Just keep up the good communication!
N/a
NA
not sure
More slower paced rides.
I am inspired. I love the variety of the club rides offered.
Nothing at this time.
Have occasional destination ride throughout season.
Different routes
Start more rides downtown/west end/Iroquois area.
Variety on Saturday mornings.
Have organized rides like the OKHT
Include rides that hybrids can do with road bikes
More support for intermediate riders. Is it really a "club ride" if people get left behind to find their own way back.
Offer more #1 level rides that start about 6:30 so I can get there after work. Or on the weekends, have some rides I can do after church. I don't want to miss church for rides.
I don't get notified for rides or events?
See answers above
Ffhh
See above comment
X
Na
Nothing
N/A
More variation in weekday rides.
Nothing. Get good informative notices
None for now.
Offer more rides that start within the Watterson Expressway.
?
Encourage new riders to the club --are too cliquish and ride in own gropes invite a new person to ride with you
Improve camaraderie
Do a fine job now
Pairing someone with me on my first attempt at a new ride would be great.
send out the newsletter with ride schedule on a monthly basis instead of having me go to the website to find out.
Have an app so I could easily see rides.
n/a
More rides that people of lesser abilities feel comfortable on. Sometimes the "racers" and experienced folk intimidate new or slower riders, and routes for those abilities need to be found.
Offer more evening rides throughout the week of varying distances.

This question is hard for me to answer because my work schedule is inconsistent. I enjoy doing the mad dog centuries when my schedule permits me to. The Tuesday night ride is a regular I ride because it is close to home and I have Tuesday off work my work day lasts from 7:00am to 7:00pm preventing me from riding on work days.

fast paced hilly centuries starting from new albany

I think LBC is doing their part - I need to make time and rearrange my work schedule

Add some mid distance rides

I couldn't change the sorting of the above list. Not sure why. It seems like it is locked up.

I wish they would have more metric centuries for the people that don't want to ride 100 miles.

Keep up the great job already being done !

More entry level rides.

More rides like fish ride. Ride then dinner with group etc. grrreat social events.

Stay out of downtown. So bored with Utica and Farnsley Moremen. River Road is too dangerous for large groups of cyclists.

benefits of club doesn't work

add a slow & social ride - not a race to the finish

maybe when I retire I can do more riding

More ride offerings

More rides on weekends and spread more times through the days. More Oldham County start locations

Qwerty

Good safe rides in interesting places.

Come up with more variety. Seems the club has a lot of the same rides each week. Don't get me wrong, they are nice., but more options would be nice.

Bring back the Tuesday night & Sunday 2PM ride locations & formats from a couple of years ago.

Have weekend afternoon rides and more rides in the evenings.

See number 6.

Being a new member, I don't have a lot of input. However, I feel the club is inviting and I look forward to actively participating in the club events. Thank you,

I like the idea that a weekly posted ride not have the same course. That's where I'm different than others. Don't like doing the same course week after week. So, I get a group together and create a ride elsewhere. Not an LBC ride.

More beginner rides

Have more easy rides close to home Seneca Park area.

Create a more inviting atmosphere. It may sound silly, but sometimes it seems if you aren't one of the "chosen few" you are ignored. Most of the nicer people are the older riders. I haven't had problems with sweeping because I stay pretty much in the middle of the pack, but I have heard of people getting flats and then having to find their way back home alone.

Is there a webpage where events are posted? (Don't get frustrated because I asked :-p)

Help me schedule them better (calendar integration from the website/Facebook/Meetup/etc.). Ooh, question #11 helps.

Also, on #13, I don't mind recording club miles, but the question behaves like encouraging beginners is the opposite of that. I think miles may motivate advanced members, but we still need to encourage new riders. Both are important.

Have more rides from my driveway.

Have better variety of locations and mileage.

Jersey contest winners should only be allowed to win once. It seems like the same group of people win over and over again.

Offer more rides on Saturdays and Sundays at later start times.

Set goals to be met that aren't competitive. Example, if you ride 100 miles in a week you get a point, if you ride a century you get 5 points and so on. Points can then be used to reduce prices on jerseys, OKHT or other things..like airline miles.

Nothing

I would ride more if/when schedules align.

Slower rides or rides without hills or more rides of < 15 miles

NA

I live in south end , Dixie highway area no rides happen out here.

Greater variation in routes from established starting points and times. I like that there are 3 routes to the recovery ride.

More evening rides starting in or near the Highlands.

Nothing.

A bit more communication.

More variety in rides. Maybe form a committee to design new routes.

not racing pace all the time

Be more welcoming and not so critical of other ideas

More rides at early day times.

More welcoming and new routes

Be more Freindy and less clickish

Mix things up. Rides should be events that take you to neat places on good blacktop with nice scenery.

Attract younger riders

afternoon rides

tell my boss to let me work less (won't work because I am my boss)

More scenic rides to encourage the fun of riding

Promote weekend tours

?

I don't need anymore club rides :-)

Have social things after the rides.

I currently do as many rides as I have the opportunity to ride.

I live in Prospect, and with the exception of the rides from Tom Sawyer, most start a fair distance from my home. Wanting to be more "green" I hate to drive several miles just to get exercise.

variety

New ride routes.

Maybe email about some rides. I forget to check the website.

Ps. I wanted to join for 2 years and couldn't get in to the website. I finally took

My check to Barb at the recovery ride and asked her to sign me up.

Afternoon rides closer to Taylorsville

Leave as a group at the designated start time. Most rides already do this but certainly weekly rides leave whenever anyone feels like it.

Have shorter rides at various locations throughout the city. We hardly ever ride from Long Run Park, Prospect Point, etc.

Different/new routes

none at this time

nothing i do two a week try to year round if weather permit

Move evening choices for rides

As above

Implement pace groups with ride leaders for each. Each ride leader should set clear expectations for that specific groups. Groups now are too big and spread out.

Nothing , only need the time .

Retain mileage and awards...that provides incentive. But clamp down on mileage cheaters

Get them out of traffic areas

More rides starting close to my residence (Highlands).

rides between centuries and easy rides on weekends

more rural rides

Offer more on weekends

I do a lot of rides and enjoy the variety the club has to offer.

What club rides, get the message?

More right choices in the evenings and on the weekends

More rides for people with jobs, too many cater for retirees

Soon to retire which will help with my schedule

none

I just want to feel challenged to meet new goals through very friendly "competition" encouragement.

Nothing really. LBC provides safe, fun and interesting rides.

No answer at this time.

I really enjoyed the rides years ago that included social activities such as the picnic and the ice cream ride, and going to have lunch afterward.

Nothing don't ride much in cold weather yet during warm months attend a lot of rides.

ALWAYS have a ride captain sweep ALL rides regardless of the distance

Generally earlier start times.

Snacks occasionally at end of ride to encourage riders to hang around & socialize w newbies.

Offer more #1 or perhaps #2 rides.

Post rides on Facebook more often

Help sort people into the pace they ride so you don't get left without a group. Perhaps there could be a short ride of 10miles that we could do to determine ones average pace.

maybe an earlier start on sat / sunday... in the summer it can be way too hot if you start around 930 by the time you finish

I'm thankful for the ride captains and other club members that are supportive and friendly, which gives me a sense of safety on the road. I usually participate in 3-4 rides each week during the warm season, which is sufficient for me.

Nothing at this time

I ride 4 - 5 times a week already with the club, so I won't ride more days. We need to add variety and as I indicated three of us are trying to take some responsibility on that.

Have riders reach out as an email or phone call to set up ride meet and greets. We did this in another club I am in and it helped keep new members.

Help me retire so I have more free time LOL

Offer more shorter rides.

I ride 3-7 times per week depending on other obligations and weather. If I'm not riding it's due to other factors not ride related variables

They already do enough.

offer more weekend rides. Maybe like they used to do. The club had 30/60 mile ride to places like shelbyville, Taylorsville, Eminence, LaGrange.

Insintives for new riders & older members.

Nothing

Offer more evening rides and increase the variety of rides offered

offers locations and ride times that fit my schedule better

Solid ride captains who stay and sweep for safety.

Quit dumbing down rides. Some people aren't ready for longer distances

Keep up the good communication

Take a look at the Lexington Bike Club webpage for possible lessons learned or best practices and consider changes if appropriate

Demonstrate through actual action rather than just words on the website that the club is as interested in those who ride 20 miles a week as those who ride 20 miles a day.

Different routes, get ride of cliques (sorry 2 things).

na, already ride as much as I can

Maybe if there were fewer riders, or groups based on skill level.

nothing

Promote being nice. If you can't be sincere and nice, then say nothing at all.

Ok #14 is a problem because I didn't answer yes to question 12, which is a good thing Since there was no option to answer yes. I answered no to question 13. However that would still leave one to believe that you could skip question 14 since you did not answer yet. I'm going to pick an answer for 14 just so that I can submit the survey, but I would ignore the answer. My answer is only so that I can submit the survey.

not be so cliquish.

Not much at this point

NAda now that I moved. But while in Louisville, mixing up the rides more would be great. And man the ride out to through Rubber Town was disgusting! Unfortunately was the only ride of any length offer on those days as I recall. After two of them, yeechhh. Beautiful stretches but man through the plants and LGE station only to ride up exposed on the floodwall? Nah, give me a century elsewhere any day. Hey, but thanks for asking!

I am riding less at the moment simply because we travel a great deal. When I am in town, and the chores are caught up, an LBC ride is always on the horizon. I enjoy them immensely.

Riding alone is just simply more convenient for me and my schedule.

Provide more ride options outside of normal working hours.

I need to simply get on the site and look for rides, whenever I'm bored with riding by myself.

More free time

Nothing different

have more of them i guess

Add rides to the schedule in as little as 12-48 hours in advance.

Have more evening rides during week - hopefully will see more of this this Summer.

cc: [redacted]

accurate record keeping

Challenges, maybe a app to track and compete

Have more rides in my area of town that are swept. I live in the Highlands. Encourage people to be ride captains and have a program to train ride captains.

RE: Question 13: Make hosting quality rides, the enjoyment of riding, and encouraging and supporting new riders more important and the season awards less important.

ride mileage is important as an incentive to ride and achieve personal goals and club milestones. However the consistent "cheating" by some members devalues this practice

nothing really. like I said, work gets in my way

Some rides that pass the starting point so some could ride 12 to 15 miles while others can ride 25 to 30. The first half could be swept while the second half can roll on.

Nothing as I ride all the rides I want to ride.

i like to ride to the ride. i think some type of special ride would be nice, offered once a year, around 50 miles that went to a unique location and would draw many riders. i like the mad dog series but it is too long, how about a "krazy kat" series of 50 to 60 mile rides.

Differing ride schedules

Other commitments is the biggest reason I don't do more club rides. I really appreciate this club. More after 5:00 PM rides would help during the week.

Have more beginner rides

more variety of starting locations

Continue mileage tracking

See above, less cliquish, actual support, ride sheets that are actually true, most starts you have to find the captain to sign in, wade through a crowd of cycling snobs all bitching about the club or some of it's members, try to listen to the ride captain over the noise of small group meetings. And do I follow the que sheet, then many times I am on my own...there are often 3 or 4 'rides' all leaving from the same location despite what the schedule says

Lose the clique.

Nothing u have to be self motivated

I'm good

longer rides

See above comments

Make sure all rides have cue sheets.

My work schedule is the reason I dont do more !

Offer a wider variety of rides (including easier ones that aren't as intimidating) and start times.

Allow/facilitate more spontaneous ride listing. Allowing members to st to the lib fb page would be an easy way to go. Woukd do more of the mad dog rides if the whole mad dog thing was less involved

It too bad that you have to ask.

Perhaps seeking answers or getting suggestions from leadership in other cities' bike clubs.

Tracking and recording club miles - does not diminish the club's focus on hosting quality rides, the enjoyment of riding, and encouraging and supporting new riders. IMO changing the tracking and recording of club rides will break a feature about the LBC that has in fact made it successful. Without the tracking there will be a certain number of riders who then will simply ride with friends or ride solo. Many of those riders are the experienced section of riders that the LBC might lose through changes. The current method has worked and has been in place for how long?

Look at the mileage of the riders, the riders with high miles are also many of the same riders that bring leadership to the club and the rides. There are whiners and that is nothing new, but which group does the most for the club? The few whiners or the riders with many miles. Why risk changing an internal part of the LBC. I would rather lose the whiners than the riders.

Encourage captains to be creative and add more new rides to the schedule, perhaps with a theme. Tired of the same old standby rides. One Example: Joe Ward used to do Louisville Tour rides which were fun.

I'm able to ride as much as I like, so this is not an issue for me.

Weekday afternoon rides

See 6 above

Text about group rides, offer more rides. Notifications of group rides on Facebook.

Offer more awards rather than just the Yellow and Blue.

Offer an award for ages 18-22, 23-30,31-40,41-50,51-60,61-70,71-80,81-100.

Change the culture of club to more welcoming and encouraging.

Coherent groups. Why would someone come to a ride and then take off solo?

N/a

Offer more rides for slower riders

Eliminate the tracking and recording of club miles

Not sure.

Can't think of anything at this time.

more experienced rides

Social get together after the ride.

Maybe a raffle drawing at end of ride. (Riders would have to be present to win a gift card, which would encourage riders to start and finish with the ride captain)

add another day or two to the week

maybe have some new challenges; a new jersey for the most centuries, etc.

#9 does not work in the survey

Stop mileage cheaters

more options

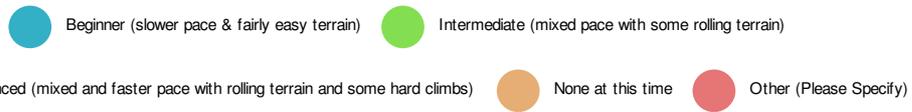
In addition to the current methods of notifying riders of ride changes/cancellations, would you like to have the option to receive notices on your cell phone/computer?

	● Yes	● No	Standard Deviation	Responses
All Data	166 (74%)	57 (26%)	54.5	223



If provided appropriate training/support, which club rides would you be interested in leading?

	● Beginner (slower pace & fairly easy terrain)	● Intermediate (mixed pace with some rolling terrain)	● Experienced (mixed and faster pace with rolling terrain and some hard climbs)	● None at this time	● Other (Please Specify)	Standard Deviation	Responses
All Data	20 (9%)	67 (30%)	22 (10%)	95 (43%)	19 (9%)	31.03	223

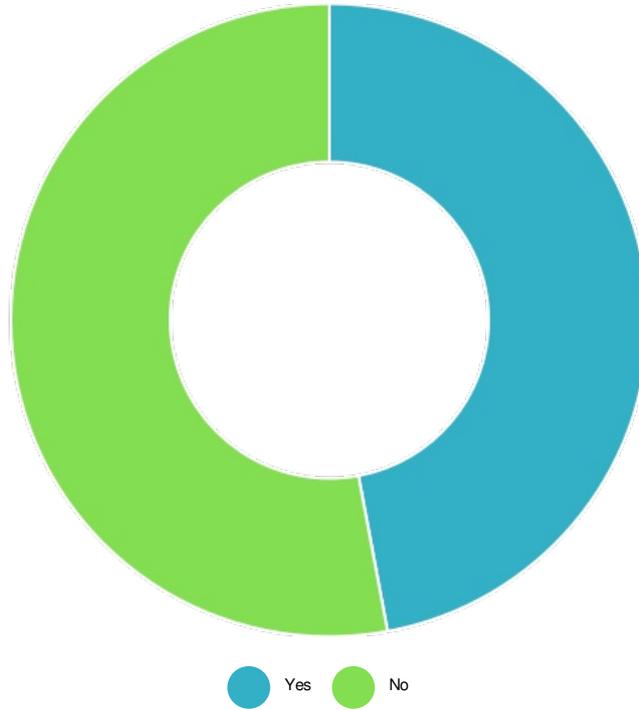


Text Responses

all routes
 Rides out towards Prospect
 Already an RC
 Sweeper rather than leading.
 1 through 3 above.
 All of the above
 i like them all i have the Mormen ride
 Any
 Don't feel appreciated for the rides I do lead.
 I already ride captain about 20 rides a year
 i already lead club rides.
 I'll captain rides I want - will no longer captain rides for "the group" I've been taken advantage of too many times by unprepared/entitled riders
 I did a couple rides and I love helping/educating newbies. But no longer in Louisville.
 already taken that role
 weekday morning rides (I'm retired)
 Beginner, Intermediate, and Experienced
 Rides longer than 30 but shorter than a century
 Any of these
 Already lead rides

Do you believe the LBC should discontinue tracking and recording club miles, allowing the club to increase its focus on hosting quality rides, the enjoyment of riding, and encouraging and supporting new riders?

	Yes	No	Standard Deviation	Responses
All Data	105 (47%)	118 (53%)	6.5	223



If you answered "yes" to question 12, should the LBC offer new/creative year end "ride season" awards?

	Yes	No	Standard Deviation	Responses
All Data	126 (57%)	97 (43%)	14.5	223



Would you like to volunteer for the Louisville Bicycle Club? If "yes" please contact any club officer.

	● Yes	● Not at this time	Standard Deviation	Responses
All Data	85 (38%)	138 (62%)	26.5	223

